

## natures gift

*the short story*

ROXX surfaces combine the classic heritage of natural stone with leading technology. The fusion creates a durable, lightweight, flexible engineered stone. Longevity of stone is a well know property and now this gift is yours.



## 10 year limited warranty

*the long version*

### Stonex 10 Year Limited Product Warranty for ROXX surfaces

Stonex Systems Limited ("Stonex") warrants to the original purchaser that Stonex surface products will be free from faulty materials for a period of ten (10) years from the date of installation. This warranty applies where the failure is due to faulty materials of the Stonex surface products only, and to Stonex surface products which:

1. have been fabricated and installed by an approved and/or certified Stonex fabricator;
2. have been used in internal residential or commercial use;
3. fail due to a manufacturing defect in the Stonex product; and
4. have not been modified or moved since original installation.

This warranty will be invalidated by and does not cover any loss or damage caused by:

1. Improper fabrication or installation. The product must be fabricated and installed in accordance with the Stonex's recommended procedures.
2. Improper maintenance. The product must be maintained in accordance with Stonex's recommendations set out in the Care Guidelines.
3. Misuse or abuse, including, thermal shock or extreme temperatures,

physical or chemical abuse or misuse.

4. Failure of any adhesive or other finishing or maintenance accessory or filled joint or seam.
5. Normal wear and tear.
6. Unauthorised repair.

Stonex shall not be liable for and hereby expressly excludes liability for any failure to use this product for its stated purpose, or for any direct, indirect, special, incidental or consequential damages, except to the extent required to repair or replace defective product under its 10-year limited warranty, or as required by law, up to a total amount of the cost of the Stonex surface product.

Should a claim be made in relation to this warranty or to any other guarantee imposed on Stonex at law, Stonex will at its discretion repair or replace all or part of any defective Stonex product at no cost to the original owners, up to a total amount of no more than the cost of the Stonex product.

**Service: For service under this warranty, please contact the reseller who made the original sale.**

This warranty is issued by Stonex and cannot be modified in any way without the written permission of Stonex.

**This warranty is not transferable.**



## Authorised Certification

CUSTOMER COPY

### Installer or Re-Seller Details

Installers / Re-Seller's Name : \_\_\_\_\_

Phone : \_\_\_\_\_

Email : \_\_\_\_\_

Registration No: \_\_\_\_\_

ROXX Batch No. 


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ROXX Batch No. 


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ROXX Batch No. 


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All ROXX installations by authorised Stonex fabricators are covered by a 10 year warranty. Please retain this certificate as proof of authorised installation and fabrication.

### Customer Details

Customers Name: \_\_\_\_\_

Installation Date: \_\_\_\_\_ Phone: \_\_\_\_\_

Installation Address: \_\_\_\_\_

Suburb, City: \_\_\_\_\_

Email: \_\_\_\_\_